Subcommittee Members

Under development

Subcommittee Descriptions

The Organizational Model subcommittee will address the leadership and management structure of the consolidated organization. This group will work on HR issues such as is IT staff title appropriateness, pay equity and establishing a standard approach to professional development. This group will also coordinate with the other subgroups to establish specific procedures and processes for interacting with the larger organization. For example; a process will need to be developed that allows IT staff and MU staff in general to present/promote their ideas for IT improvements and solutions, and move such ideas through the management structure for consideration.

The User/Device/Vended Apps subcommittee will be tasked identifying ways to improve efficiencies and user satisfaction for faculty, staff, and student support, establishing standards and processes for computers/device procurement, distribution, management and support. They will also establish a structure for ongoing selection, implementation and support of enterprise or broadly adopted commercial applications (e.g., Sharepoint, Box, Blackboard, etc.). This subcommittee will be divided into several workgroups to address areas such as devices, user support, vended applications, etc.

The Infrastructure subcommittee will be establishing standards and processes for selection, implementation, management and support for servers, storage, and network infrastructure. This group will also be tasked with setting standards and support mechanisms for database administration. We anticipate significant interactions between this subcommittee and the Research subcommittee. This subcommittee will have significant overlap with the Research subcommittee.

The Research subcommittee will be identifying best practices, unmet needs, and inefficient uses of research computing infrastructure and services. This subcommittee will establish standards as well as processes to ensure broad, sustainable engagement of the research community in an effort to provide necessary services and reduce duplication.

The Application Development subcommittee will establish standards for writing and maintaining custom developed applications or highly configurable/customizable applications.

The Web Standards subcommittee will develop standards, processes and common tools for the creation, development, management and hosting of official MU websites. This committee also will establish procedures for ensuring that website developers have the skills necessary to conduct website-development work in accordance with our standards.

The Finance subcommittee will be tasked with establishing a financial structure to support the IT mission. Members of the Finance subcommittee will have significant interaction with the other subcommittees to provide insight about how to ensure financial stainability for a comprehensive set of IT services.
MU IT Transition Project
Update as of 1/15/15

Vision
To serve the MU community by providing responsive, innovative, and seamless information technology services achieved through personal attention and collaboration.

Objectives

Research
- Enhance & Enable Research
- Educate MU Community of Available IT Resources
- Investigate/Evaluate/Foster Emerging Technologies
- Encourage Best Practices
- Facilitate Researcher Collaboration
- Enable World Class Research
- Facilitate the Promotion of Researcher and Research Activities

Human Resources
- Attract and Retain High Quality IT Professionals
- Competitive/Consistent Pay
- Clear Career Paths
- Create 2 or More Deep in Positions (Resiliency)
- Professional Development Plans (Including Training, Conferences, etc.)
- Consistent Performance Reviews

Organizational Design
- Leadership and Management Structure
- Effective Matrix Management
- Financial Alignment
- Support Structure/Customer Service
- Communication Model

Current Committee Members – Beth Chancellor, Chair

Mark Beall, Medicine, Nursing & Health Professions
Lori Croy, Web Communications
Josh Gilzow, Project Support
Julie Gochenour, Project Support
Megan Hartz, Infrastructure
Brandon Hough, Information Security

Matt Keeler, Veterinary Medicine
Dr. Timothy Middelkoop, Research
Hao MU, MU Operations
John Nemec, Communications/PMO
Abbie O'Sullivan, User/Device Support
Mike Watson, Arts & Science
Nikki Witting, Finance & HR

Guiding Principles
The following principles have been will guide the work of the IT Transition project committee and subcommittees.

- Ensure alignment with campus academic mission and college goals
- Focus on solutions and structures that are innovative or promote innovation
- Share information freely, regularly and broadly
- Obtain adequate participation on subcommittees and ensure diversity in unit representation
- Continuously look for ways to promote personal attention and individualized support
- Consider financial impact and sustainability of all recommendations and goals
- Trust and respect all committee and subcommittee members as well as insight or input from others
- Building resiliency into solutions and look for opportunities for continuous improvement
- Define and measure success